

Booking Conditions - Please Read

1.1 General

No more than 6 people are permitted to stay at the apartment during the rental period. At least one member of the party must be over 21 years of age and the person filling out the booking form and paying the initial down payment must be a member of the party occupying the apartment. The apartment will be available from **4pm** on the day of arrival and must be vacated by **11.00am** on the day of departure. There are no pets permitted in the apartment and you are asked not to smoke inside the home. In addition you must allow the owner and their agent's reasonable access to the property to carry out any essential maintenance during your stay. Alcudia is a quiet community, however, neither the owner nor their agent can be held responsible or liable for noisy neighbours, wildlife, building works or any such other disturbances outside of their control.

1.2 Payment

An initial down payment of 30% of total rental amount must accompany the booking form, which is non refundable. The outstanding balance of the rental price must be paid in full 8 weeks prior to the rental start date. Along with the outstanding balance a refundable security deposit must also be paid to the value of £150.00, which will be refunded back to you **within 45 working days of departure** from the apartment after our Management Company has accounted for any breakages, damage or excess utility bills during the rental period.

1.3 Cancellations

If you wish to cancel the booking, you must inform the owner or Management Company immediately by telephone, followed by written confirmation. In such circumstances we reserve the right to recover the rental charges as follows:

- 6/8 weeks notice - 25% of the total rental charge
- 4/6 weeks notice - 50% of the rental charge
- Less than 4 weeks notice - 75% of the total rental charge

If the security deposit has already been paid, this will be refunded back to you. In the event that we are forced to cancel your booking due to events outside our control, we reserve the right to cancel the booking at any time and will only be liable to refund monies already paid by you.

1.4 Care of the home

In the event of any breakages, losses or damage to the property you must inform the Management Company immediately. You may be liable to pay the full cost of any breakages, losses or damages to the property. Please take good care of the home during your stay and leave it in a tidy condition on the day of departure. No cleaning of the home is necessary, as the home will be fully cleaned between lets.

1.5 Holiday Insurance

We strongly recommend that you and the members of your party purchase an adequate insurance policy for the duration of your stay. **The owners are not responsible for any deaths, injuries, illness or damage to property including motor vehicles or to that of any guest however caused.**

1.6 Safety

Please observe the safety rules listed in the information book held in the apartment. **At no time should children be allowed to play within the pool/deck area unsupervised by an adult.**

1.7 Force Majeure

The owners accept no responsibility for and shall not be liable in respect of loss damage or changes caused by force majeure (e.g. strikes, fire, flood, closure of airports, weather conditions) or any event beyond our control.

1.8 Clients Responsibilities

The client is responsible for the property and is expected to take all responsible care of it. All equipment, utensils etc must be left clean and tidy at the end of the hire period. A charge may be incurred should excessive cleaning be required after your departure. This may be deducted from the security deposit.

1.9 Liability

The owner cannot accept liability for the acts or omissions of our principals over whom we have no control (such as airlines, car hire companies). The owners cannot accept liability whatsoever for any injury sustained by guests or any other visitors to the apartment or swimming pool or for any loss or damage, howsoever caused, to any property brought to the premises. Whilst every effort is made that the pool is in perfect condition, the owners cannot be held responsible if heavy rainfall causes debris to fall into the pool or indeed, if the excessive rainfall changes the chemical balance of the pool water and its resulting colour.

1.10 Special requirements

Should you have any special requirements, please complete the section below. We will endeavour to meet your needs, however, certain requests may incur additional charges and certain requests may, unfortunately, be unavailable. We will contact you with the specific details following receipt of your booking form.

Please provide details of special requirements here:

Please return your completed form including your 30% down payment to the address overleaf. Please make cheques payable to "H Thomas".

I agree and accept the conditions stated on behalf of the persons named on this form and confirm that I am authorised to act on their behalf. I confirm that I am 18 years of age and I have read and accepted the Booking Terms and Conditions:

Signature _____ Date _____